

# FAQs for Before and After School with the YMCA

## Staffing Questions

What certifications do the staff have?

- CPR & First Aid
- Mandated Reporter
- Child Abuse and Prevention

Do they have experience working with children?

- All staff have some experience working with children, and they also have ongoing training throughout the year as well.

## Payment Questions

When are payments due?

- Payments are due by the 5th of each month.
- Please speak with the Enrollment Coordinator if you can not make the payment by the 5th.
- After the 10th of each month if a payment is not made your child(ren) **may not** return to the program until payment is made.
- The YMCA takes AFC/CCAP, please connect with the enrollment coordinator about the requirements and paperwork you need.
- The YMCA also offers Scholarships as well.
- All payments are the same every month. Even during winter and spring break. We have divided the monthly payments by weeks your child(ren) is in school.

## Schedules

Can you change your child(ren) schedule?

- Yes you can change their schedule. This can only be done once a month. As this is a staffing and safety reason. Please communicate with the Director, School, Enrollment Coordinator if you need to change.

Additional Program with schools

- Some children are in other programs with the school. If this is so, please let the Director and Enrollment Coordinator know. We will then inform our team if your children are joining the program later.

When does Before and After School start?

- We start the same day as the first day of school and end the last day of school.

## Who to speak with regarding any information?

- For all questions regarding the program please reach out to the Director or Managers.  
**Anna Solorzano** [asolorzano@ymcachicago.org](mailto:asolorzano@ymcachicago.org)- Galileo, Fuentes, Cruz, Clemente, Rauner Family YMCA  
**Kina Miller** [kmiller@ymcachicago.org](mailto:kmiller@ymcachicago.org)-Mark Sheridan, Solomon, New Field, Peterson  
**Dajhane Moffett** [dmoffett@ymcachicago.org](mailto:dmoffett@ymcachicago.org)-Southside YMCA

- For questions regarding enrollment and billing.

**Nicole Rodriguez-Jalomo**

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